

Netball4Fun - Saturday Sessions - Terms & Conditions v.1.1

(1) REGISTERING INTEREST

- a. After contacting Netball4Fun via email, an expression of interest form will be sent to the email address provided requesting information with a deadline date to return by.
- b. Please advise us of any requirements or personal circumstances that you reasonably consider may affect your child during the session including medical, disabilities or any social behavioural problems
- c. Only apply for a place in a session for the year group your child attends at school. Please speak to us directly with any queries relating to this
- d. Netball4Fun will acknowledge receipt & confirm dates of when bookings open.
- e. **Please note: Your child's place is not confirmed at this point**

(2) CONFIRMATION OF PLACE

- a. The place is **confirmed** on receipt of full payment through our booking system

(3) BOOKINGS

- a. Full payment must be received before your child attends a session
- b. Block bookings will open first. A discount is applied to block bookings for the season (11 sessions)
- c. Bookings will then open for select and pay sessions on the booking system
If block booking or a date is full, you can request to be placed on a waiting list
We cannot guarantee your child a place so book early to avoid disappointment
- d. Booking responsibility for the details of bookings and for payments lies with the person making the booking.

(4) WAITING LIST

- a. If on the waiting list & offered a place, please book & make payment to guarantee the place
- b. There is a short window to book a place, after this time, the place will be offered to the next person on the waiting list.

(5) REFUND POLICY

Block Bookings	Refund (within 10 days of refund request)
Within cooling off period - 14 days or more before the season starts	100% Refund (minus 2% transaction fee)
After 48 hours before the season starts	No refund will be given*
After season has started	No refund will be given*
Select & Pay	
Cancelled 48 hours BEFORE the session starts	100% refund will be given (minus £0.50 transaction fee)
Cancelled WITHIN 48 hours of the session start time	No refund will be given**
Netball4Fun cancels a session	Credit issued refund will be given

Where 'No refund will be given' is stated - Netball4Fun will:

* Process a refund (minus 2% transaction fee) latest by July 2023 if the place(s) is/are subsequently filled by another customer

**Process a refund/credit (minus £0.50 transaction fee) if the place(s) is/are subsequently filled by another customer

(6) BAD WEATHER CANCELLATION POLICY

- a. Netball4Fun will only cancel due to bad weather when the safety of Players and Coaches cannot be ensured.
- b. If a Met Office weather warning is in place for the match time and location, the sessions will be cancelled by **9pm** the day before.
Parents and guardians will be notified via email only and not by text. Updates will also be posted on www.netball4fun.co.uk
- c. If your child's session hasn't been cancelled the day before as above, should conditions worsen overnight or for example an unexpected frost has left courts icy and unsafe, we aim to notify parents & guardians by email & whatsapp by **8am**. Updates will also be posted on the website
Extenuating circumstances may occasionally mean this isn't possible, we will communicate as soon as possible
- d. When Netball4Fun cancels a session, a credit will be issued

(7) HEALTH & SAFETY

- a. Parents who send their children along to our sessions with injuries, do so at their own risk
- b. Coaches are not trained to diagnose injuries. We advise you seek professional medical advice on anything that gives you cause for concern
- c. Parents & guardians must ensure Netball4Fun fully aware of any medical conditions your child may have on the application form
- d. Children must bring any medication they may need.
- e. Sun cream must be applied before the session / bought with the child if it's a hot day (coaches are not permitted to apply suncream).
- f. Please do not send your child to a session if they unwell or injured in such a way that they cannot participate in the session
- g. The coach may need to administer first aid to any child who receives an injury during the session.
They may also need to perform or administer emergency treatment in more extreme cases.
- h. If your child is no longer fit/well enough to continue the session, you will be contacted to collect the child as soon as is reasonably possible
- i. Jewellery is not permitted. Taping of earrings is not permitted
Fingernails must be cut short; taping of nails will not be permitted.
Fitbits and similar devices are not permitted.
Hair must be suitably tied back.
Children who do not bring suitable footwear or will not be allowed to take part in the session and the session fees are NOT refunded

- j. Migraine piercings may be worn but should be covered, and medical proof must be shown.
Diabetic patches may be worn but must be covered, and medical proof must be shown.
- k. Gloves may only be worn if the player has a medical certificate and appropriate insurance cover, both of which must be produced. In this case, the gloves must be a type approved by England Netball. Knee braces must be approved by England Netball.
Hats may be worn but must be plain, and without adornments of any kind.

(8) PERSONAL PROPERTY

- a. Children must bring suitable clothes for the weather, suitable footwear, a drink (non fizzy), any medication they may need, sun cream if it's a hot day (coaches are not permitted to apply sunscreen).
- b. All yours and your child's personal property is your own responsibility. If anything is missing when your child leaves an event please inform us right away as there may still be time to find it before the event closes down at the end of the session.
- c. Expensive and treasured items should not be brought to sessions
- d. Mobile phones are brought to the session at their own risk
- e. Netball4Fun will not take responsibility for any items of lost property

(9) BEHAVIOUR & ATTITUDE

- a. Netball4Fun reserves the right to suspend any child from future sessions for constant unacceptable behaviour.
They will receive a warning, of which parents will be notified
- b. If after warning their poor behaviour continues, parents will again be notified and discussion will take place before the child can be reinstated
- c. The use of mobile phones in the session is not allowed, unless agreed with a coach

(10) PARENTS & GUARDIANS

- a. If watching we would appreciate that you don't shout instructions at your child as this causes them to get confused. Let the coach's coach!
- b. At no time should a parent come onto the playing area, unless they are asked by one of the coaches.
- c. At no time should a parent tell off another person's child.
If you see something untoward, then please speak to one of the coaches and it will be dealt with accordingly
- d. We ask that all parents respect our coaching methods. Our main aim is for them to go away having enjoyed the session and improved their skills, so we ask that parents support this philosophy in a positive way
- e. Aggression towards a coach or any other person will not be tolerated
- f. Should you ever have any questions, you are welcome to approach the coach after the session (unless the next session has begun)

(11) CHILD PROTECTION, PHOTOGRAPHY & GDPR

- a. Photos may be taken during the sessions for promotion and advertising. Should you not wish your child to appear in any such material, then you must make it clear by filling out the disclaimer on the booking form.
- b. We cannot take responsibility for any child who is dropped off early or picked up later than the times stated for the session
Please drop your child off no earlier than 10 minutes before the scheduled start time and be there promptly at finishing time to pick them up.
- c. Parents are able to leave their child at the session
- d. Please ensure all children have used the toilet facilities if needed before the session starts
Year 4 and Year 5 children will be taken to the toilet by an assistant coach. Year 6, 7 & 8 children will be able to go to the toilet in pairs
- e. Parents & guardians may not film or take photos during the sessions

(12) COMPLAINTS

- a. In the unlikely event that a child experiences a problem or difficulty the matter should be reported immediately to Netball4Fun

(13) EQUALITY POLICY

- a. Netball4Fun is committed to ensuring equality is incorporated across all aspects of the League in line with www.sportengland.org

(14) LEAGUE VENUE & GROUNDS

- a. Please DO NOT PARK in parking spots next to the sports hall/court as these are for the sports hall users
You may park in the main car park at the front of the school
- a. There are toilet facilities on site
- b. Dogs are strictly prohibited in any part of the school buildings and grounds.
- c. Smoking and vaping is strictly prohibited in any part of the school buildings and grounds.
- d. Please ensure attendees drive & park sensibly when entering & leaving the school site. All traffic must adhere to 5 mph limit on grounds
- e. NO food to be consumed in the sports hall.